

Terms of Service:

Thank you for choosing Onelinessentials, LLC.,

We are committed to delivering professional, reliable, and secure *On-Demand Local Expediting (OLE)* services. The following Terms of Service apply to all engagements and are designed to ensure clarity, safety, and mutual understanding.

1. Service Scope

Onelinessentials, LLC provides *On-Demand Local Expediting (OLE)*, including but not limited to:

- Local and regional transport of goods – Appliance haul-away and recycling
- Scheduled and on-demand deliveries
- General cargo expediting within agreed service areas
- Limited On-site assembly, disassembly, or repairs

2. Scheduling & Availability

- Services are available by advance booking or on-demand, subject to driver availability.
- Expediting requests outside normal operating hours may incur additional charges.

3. Rates & Mileage

Standard labor rates apply as outlined in client agreements or confirmed at booking.

- Base rate \$75 per hour, calculated in 30-minute increments, and includes the first **15 miles**. Additional mileage beyond this limit will be charged at the rate of \$2.95 per mile.
- Driver Assist/Equipment Fee of \$65 will be applied where a ramp, hand truck, or other company equipment is required for unassisted loading or unloading.

4. Hold & Secure

- Storage for dedicated usage of the vehicle to securely store client cargo, a charge of \$900 per 24-hour period (or portion thereof) will be applied. This covers vehicle usage, security, and the significant cost of reserving the vehicle exclusively for client use.
- An itemized calculation of mileage and charges is available upon request.



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5. Cargo & Liability

Onelinessentials, LLC is not liable for damage resulting from improper packaging or undeclared content.

- All items must be securely packaged prior to pick up unless otherwise agreed.
- Fragile or high-value items must be disclosed in advance for proper handling.

6. Safety & Compliance

Onelinessentials, LLC reserve the right to refuse service in unsafe conditions (e.g., hazardous environments, inclement weather)

- Items prohibited by law or deemed unsafe cannot be transported.
- Cargo must comply with local, state, and federal transportation regulations.

7. Cancellations & Delays

Onelinessentials, LLC will communicate promptly regarding unexpected delays (e.g., weather, traffic, or mechanical issues).

- Cancellations made less than 24 hours before scheduled service may be subject to a \$50 fee.

Payment Terms

8. Final invoices may differ from estimates based on actual service time, mileage, or access conditions.

- Payment is due upon completion of service unless prior arrangements are made.
- Accepted forms of payment include credit/debit cards and approved electronic transfers.
- Payments not received by the due date will incur a late fee of \$25 or 10% of the total invoice, whichever is greater.

9. Agreement

By engaging Onelinessentials, LLC for *On-Demand Local Expediting (OLE)* services, clients acknowledge and agree to these Terms of Service.